



March 17th, 2020

TO OUR VALUED HOTEL GUESTS

As we have seen over recent weeks, the global spread of COVID-19 is impacting us all. Like most, we have been carefully monitoring the progression and have been strictly following the advice of both Canada and US public health authorities. At Hôtel Le St-James and JAMES Le Restaurant, our guests have always been at the core of what we do and why we do it.

The health and safety of our guests and employees continues to be our highest priority. As the virus continues to spread in communities across Canada and the US, we have made the difficult but important decision to close Hôtel Le St-James and JAMES Le Restaurant.

This becomes effective as of midnight, Tuesday March 17th. We anticipate the closure will be up to **Monday, May 11th**, but we will provide more updates as the situation evolves. Although this is a difficult decision, we feel it is best for you, our guests, our employees, our partners, and our community as a whole.

We are also committed to the well-being of our passionate Hôtel Le St-James and JAMES Le Restaurant employees, including those who will be out of work during the closure and are very grateful and proud of their diligence the past few weeks in maintaining a safe hotel for our guests.

Thank you to all of our guests for the continuous support. We look forward to reopening our doors when it is safe for you and our staff alike. We already can't wait to celebrate your next visit. But in the meantime, stay safe and take care.

All The Best,

Sincerely,

David Aisenstat
CEO

Kelly Higginson
EVP

Elizabeth
Glimenaki
GM